

Your use of any of our digital properties (for simplicity, we will call our websites and mobile apps “digital properties” throughout this policy) is subject to the specific terms of use for that digital property.

This Privacy Policy applies to Weber&Weber, other locations and events under the name, and digital properties owned or operated by Weber&Weber and any of our subsidiaries, unless that digital property or subsidiary has its own privacy policy (which would instead apply).

Some products and services that Weber&Weber offers may have supplemental details about information collection, use, and sharing relating to those products and services.

What we collect:

Information you give us.

We collect and store information you provide through our digital properties and in our stores.

The information we collect from you includes things such as:

Name

Postal address

Email address

Phone number

Payment card number and other payment information

In certain situations, we may also collect things like:

Location information (such as when you ask us to tell you about nearby stores or use our digital properties)

Demographic and lifestyle information (if you sign up for a registry or birthday list)

Survey responses

Information you give us about others.

You may give us information about other people, such as the name and address of a gift recipient, or the name and contact information of someone who will pick up items for you at a warehouse. We will only use this information for the specific reason you provide it.

Information from other sources.

We may receive information about you from other sources, including third parties that help us update, expand, and analyze our records and identify new customers, and provide products and services that may be of interest to you.

Information collected automatically online.

We collect information about your interactions with us including, for example:

The type of device or browser you're using

Your IP address

Your browsing behavior while on our website

The URLs of the websites you visited before visiting our site (these are called "referring URLs")

IMEI/UDID (a numeric identifier for your mobile device)

MAC address (another kind of numeric identifier for your mobile device)

IDFA (Apple's ID for advertising), a randomly generated number).

Weber&Weber and our partners use technologies such as cookies or similar technologies to analyze trends, administer the website, track users' movements around the website, and to gather demographic information about our user base as a whole. Users can control the use of cookies at the individual browser level.

We may permit third-party service providers to collect and process some information from our digital properties. We may share personal information with those providers and may have similar arrangements with interest-based advertisers. We provide more information about interest-based ads below. Our digital properties are not designed to respond to "do not track" requests from browsers.

Location information.

Some of our digital properties may collect your location to, for example, help you search for one of our stores, use special mobile features within some of our stores, or provide you with helpful messaging in our mobile app. We also may use this information to determine whether to provide you with content, information, and notices that may be required by law based on your location.

Mobile devices often provide users with the ability to adjust settings related to location. If you do not want us to collect specific location information, you may modify the location services on your mobile device's settings. Weber&Weber has no control over your device's settings. And adjusting these settings does not completely eliminate the ability of others to develop location information about your device.

How we use the information we collect:

Identifying you on our digital properties in order to customize your experience

Fulfilling orders and requests for products, services, or information

Processing refunds, returns, and exchanges

Tracking and confirming online orders

Delivering products

Marketing and advertising products and services

Conducting research and analysis

Preventing and identifying fraud and other illegal activity

Engaging in internal uses such as data analytics with the purpose of enhancing existing and creating new products and services

How we share your information.

Weber&Weber does not exchange your personal information for monetary consideration. We share your information only in the ways we describe below. We may combine or share information among current or future Weber&Weber companies, including affiliates and subsidiaries.

We may share your information with third parties to perform services on our behalf such as:

Fulfilling orders and delivering packages

Scheduling and performing delivery

Providing customer care and technical support

Sending Weber&Weber marketing communications and providing advertising services

Personalizing the customer experience on our digital properties

Fulfilling subscription services

Conducting research and analysis

Processing credit card payments

Detecting fraud and other illegal activity

We also may share personal information in connection with co-branded product or service offerings (including sharing personal information with business partners to validate offers). Sometimes we may be required to share personal information for legal reasons, for example, if we are required to do so by a regulation, court order, subpoena or other legal process. We may also share information when we believe it is necessary to comply with the law or to respond to a government request, or when we believe disclosure is necessary or appropriate to protect Weber&Weber, our customers, or others.

We may share personal information in the event of a corporate sale, merger, acquisition, joint venture, reorganization, divestiture, dissolution, liquidation, or similar event.

How we protect your information.

We use a variety of security measures designed, under a risk-based approach, to ensure the confidentiality of your information. However, as set forth in the applicable terms of use for each digital property, we cannot and do not guarantee the security of information transmitted to us.

You also can do your part to help protect the information you provide to us. Create a strong password. Use that password only on our digital properties. And do not share your password with anyone — especially anyone claiming to work with us. We would never contact you and ask for your password — ever.

Your choices.

You may at any time:

Stop receiving marketing or promotional emails, direct mail, phone, and mobile marketing communications

Update and correct your personal information

Deactivate your account

Request removal of information you post on our digital properties; in some cases, we may not be able to remove your content or personal information, in which case we will let you know if we are unable to do so and why

To do any of these, let us know by one of these methods:

Follow the directions in a marketing email, direct mail, or mobile communication that you receive from us

Provide your request and current contact information through one of the contact methods listed under “contact us” below

Please note: Even if we are able to anonymize or make your content or information no longer visible, this does not ensure complete or comprehensive removal of your content or personal information from the internet.

Protecting children's privacy.

We do not knowingly solicit or collect personal information from children under the age of 13 without parental consent. If we learn that we have collected personal information from a child under age 13 without parental consent, we will promptly delete that information. If you believe that a child under age 13 may have provided us with personal information without parental consent, please contact us as specified in the “How to contact us” section of this policy.

Links to other websites.

Our websites link to other websites, many of which have their own privacy policies. Be sure to review the privacy policy on the website you are visiting.

Social media features.

Our website includes ways to interact and share using social media, through features such as a “thumbs up” button, “share this” button, or interactive mini-programs that run on our website (“widgets”). These features may collect information such as your IP address or the page you are visiting on our website and may set cookies to enable the feature to function properly. Social media features can be hosted by a third party or hosted directly on our website. Your interactions with these features are governed by the privacy policy of the social media company providing the feature.

Privacy Policy updates.

We may need to update our Privacy Policy as we and our customers grow and evolve. If we make material changes, we will notify you by email (sent to the email address specified in your account) or by means of posting a notice on this website prior to the change becoming effective, as well as inform you of any choices you may have with respect to these changes.

How to contact us:

Phone

T/F: +48 33 852 91 00

T/F: +48 33 852 92 00

T/F: +48 33 852 92 04

Email

info.pl@webermed.com